



C E R T I F I C A T

SRAC certifică organizația/ certifies the organization

CREATOPY INC.

8 The Green, Suite R, Kent County, Dover, Delaware 19901, Statele Unite ale Americii

***pentru următoarele activități/
for the following fields of activities***

*Comercializare aplicații software sau acces la diverse nivele de funcționalitate ale aplicațiilor software
(drepturi de utilizare) în conformitate cu Catalogul serviciilor Rev. 2 / 01.10.2024*

*Sale of software applications or access to various levels of functionality of software applications (rights of
use) in accordance with Service Catalog Rev. 2 / 01.10.2024*

că are implementat și menține un
sistem de management al serviciilor
conform condițiilor din standardul

which has implemented and maintains a
service management system
which fulfils the requirements of the standard

ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)



Valabilitatea certificatului este condiționată de
efectuarea supravegheților anuale până la data de:



**12-
2025**

**12-
2026**

nr. certificat/ certificate registration no. **46**

data inițială a certificării/ initial certification date **21 decembrie 2021**

data recertificării/ recertification date **23 decembrie 2024**

data ultimei actualizări/ last update -

valabil până la/ valid until **20 decembrie 2027** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea

Certificate

SRAC has issued an IQNET recognized certificate that the organization:

CREATOPY INC.

8 The Green, Suite R, Kent County, Dover, Delaware 19901, United States of America

has implemented and maintains a
Service Management System

for the following scope:

Sale of software applications or access to various levels of functionality of software applications (rights of use) in accordance with Service Catalog Rev. 2 / 01.10.2024

which fulfils the requirements of the following standard:

ISO 20000-1 : 2018

Issued on: **2024 - 12 - 23**

First issued on: **2021 - 12 - 21**

Expires on: **2027 - 12 - 20**

Registration Number: RO – 0046



Alex Stoichitoiu
President of IQNET



eng. Mihaela Cristea
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea **LSQA** Uruguay **MIRTEC** Greece
MSZT Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE** México **PCBC** Poland **Quality Austria** Austria **SII** Israel **SIQ** Slovenia **SIRIM**
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*The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com